

OFFICE OF THE CHAPTER 13 TRUSTEE – DETROIT
KRISPEN S. CARROLL

719 Griswold Street • Suite 1100 • Detroit, Michigan 48226-3314
Phone: (313) 962-5035 • Facsimile: (313) 965-1940

Margaret Conti Schmidt
Attorney Administrator
Maria Gotsis
Attorney Administrator

Nancy A. Kapitan
Operations Manager
Nancy L. Armstrong
Audit Manager
Travis Hall
Manager of Information Services

December 17, 2019

Attorney Name
Attorney Address

Re: ACH payment program update

Dear Counselor:

This letter is to notify you that effective January 1, 2020, we are changing our ACH payment program policy. If any payment made after January 1, 2020 is returned by the financial institution for any reason (non-sufficient funds, account closed, stop payment, etc.), your client will be removed from the ACH payment program.

A new ACH Agreement is available on our website, www.det13ksc.com. Please note that our office will only accept agreements completed using the most current form, which includes a request for an email address. In the hope of reducing the number of returned payments, we will be sending reminder emails 2 business days before the payment is pulled.

Online payments can be made via TFSbillpay.com. The TFS website offers more flexibility with options to schedule one-time payments or recurring payments. Please visit www.TFSbillpay.com for more information.

Enclosed is a copy of the notification letter being sent to all debtors currently enrolled in the ACH payment program.

If you have any questions, please contact our office.

Sincerely,

Jacqulynn Arbogast
Accounting Assistant
Office of the Chapter 13 Trustee – Krispen S. Carroll
jacqulynn@det13ksc.com