

# Who Does What at the Trustee's Office?

OFFICE OF THE CHAPTER 13 TRUSTEE – DETROIT  
KRISPEN S. CARROLL

**KRISPEN S. CARROLL**  
CHAPTER 13 STANDING TRUSTEE  
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• Effective February 22, 2012 •

*Individuals can be reached directly at the numbers listed below or by using the extensions highlighted in bold with the main number (313) 962-5035.*

NAME (end digits)..... EMAIL.....PHONE #..... EXT..... FAX NO.	NAME (end digits).....EMAIL..... PHONE #..... EXT.....FAX NO.
<b>ACCOUNT INFORMATION / INQUIRIES / CASE STATUS</b> Darlene Hayes..... <b>220</b>	<b>COMPUTER SYSTEMS / 13 NETWORK</b> Travis Hall..... <b>226</b> ..... 963-4316
<b>ACH PAYMENTS</b> Krystn Hussey..... <b>255</b> ..... 962-7947	<b>CREDITOR ADDRESS CHANGES</b> Shannon Horton..... <b>230</b> ..... 962-2384
<b>ADMINISTRATIVE ASSISTANTS</b> (Assistant to Krispen S. Carroll and Nancy A. Kapitan) Shannon Horton..... <b>230</b> ..... 962-2384 (Assistant to Margaret Conti Schmidt and Maria Gotsis) Barbara Ecclestone..... <b>240</b> ..... 962-6726	<b>CREDITOR MEETING ADJOURNMENTS</b> Barbara Ecclestone..... <b>240</b> ..... 962-6725
<b>AUDITING ISSUES</b> Nancy Armstrong..... <b>227</b> ..... 962-8636	<b>DEBTOR ORIENTATION</b> Kathy Sager..... <b>256</b> ..... 962-7948
<b>CASE AUDITORS</b> (Case Reviews; Post-Confirmation Motions & Fee Apps; Plan Modifications; Motions to Dismiss) Nancy Lewis ( <b>00-32</b> )..... <b>233</b> ..... 962-2381 Angie James ( <b>33-66</b> )..... <b>241</b> ..... 962-5036 BethAnn Schick ( <b>67-99</b> )..... <b>231</b> ..... 962-5040	<b>DISCHARGE / EXPIRATION</b> Angie James ( <b>00-49</b> )..... <b>241</b> ..... 962-5036 BethAnn Schick ( <b>50-99</b> )..... <b>231</b> ..... 962-5040
<b>CLAIMS PROCESSORS</b> (Computer Entry of Orders Confirming Plan; Proofs of Claim; Creditor Transfers; Fee Orders) Kathy Bay ( <b>00-49</b> )..... <b>253</b> ..... 962-6724 Holly Richert ( <b>50-99</b> )..... <b>251</b> ..... 962-8630	<b>FINANCIAL MATTERS</b> Kathy Sager..... <b>256</b> ..... 962-7948 Krystn Hussey..... <b>255</b> ..... 962-7947 Jackie Flack..... <b>254</b> ..... 963-4364
<b>CLAIMS REVIEW AND OBJECTIONS</b> Angie James..... <b>241</b> ..... 962-5037	<b>HUMAN RESOURCES</b> Nancy A. Kapitan..... <b>229</b> ..... 962-6719
<b>CLERICAL ASSISTANT</b> Tracey Brown..... <b>243</b>	<b>LEGAL ISSUES</b> Maria Gotsis ( <b>00D</b> )..... <b>242</b> ..... 962-5042 Margaret Conti Schmidt ( <b>EVEN</b> )..... <b>239</b> ..... 962-7951
<b>CLOSED CASES</b> Kathy Sager..... <b>256</b> ..... 962-7948	<b>MISC. MOTION REVIEW</b> (Motions to Lift, Motions to Extend/Impose Stay) Christine Mexico..... <b>248</b> ..... 887-9041
	<b>MORTGAGE PAYMENT CHANGES</b> Kathy Bay ( <b>00-49</b> )..... <b>253</b> ..... 962-6723 Holly Richert ( <b>50-99</b> )..... <b>251</b> ..... 962-8630

CASE ADMINISTRATORS (by case number end digits)	LEGAL ASSISTANTS (by case number end digits)
<ul style="list-style-type: none"> <li>• Case Opening •</li> <li>• Creditors' Meeting Preparation •</li> <li>• Wage Deduction Start-Up and Changes •</li> </ul>	<ul style="list-style-type: none"> <li>• All Files Following Creditors' Meeting through Confirmation •</li> <li>• Pre-Conf Fee Applications •</li> </ul>
<b>JEFFERLY CASES:</b> Janet Benedetti ( <b>00-24</b> )..... <b>246</b> ..... 962-2376 Jeff Lesperance ( <b>25-49</b> )..... <b>250</b> ..... 962-7954 Denise Pierson ( <b>50-74</b> )..... <b>247</b> ..... 962-7950 Matt Lombardo ( <b>75-99</b> )..... <b>249</b> ..... 963-4352 Christine Mexico ( <b>IN TRAINING</b> )..... <b>248</b> ..... 887-9042	<b>SHEFFERLY CASES:</b> Nicole Eagger ( <b>00-54</b> )..... <b>235</b> ..... 962-2379 Jacqueline Plasters ( <b>55-99</b> )..... <b>257</b> ..... 962-7955
<b>RHODES CASES:</b> April Terris ( <b>00-33</b> )..... <b>238</b> ..... 963-4346 Haley Liedtke ( <b>34-66</b> )..... <b>236</b> ..... 962-8632 Christina Hammond ( <b>67-99</b> )..... <b>237</b> ..... 962-5038	
<b>CASE ADMINISTRATOR / LEGAL ASSISTANT - BUSINESS CASES ONLY</b> Jamie Basharrah..... <b>234</b> ..... 963-4318	

INCOME VERIFICATION AND TAX RETURNS	OCPs AND CONFIRMATION HEARING STATEMENTS
kscfinancials@det13ksc.com <ul style="list-style-type: none"> <li>• ONE document per email ONLY! •</li> <li>see our website for guidelines</li> </ul>	RHODES: swrconf@det13ksc.com SHEFFERLY: pjsconf@det13ksc.com

Our staff strives to provide outstanding assistance and we welcome your comments and any suggestions on how we may continue to improve our performance. Please direct your comments to Krispen S. Carroll by calling (313) 962-2383, writing to the address above, or via e-mail to krispen@det13ksc.com.

**\*Last Minute ORDERS CONFIRMING PLAN Will Be Accepted No Later Than 4:30 pm on Friday, Prior to the Hearing\***

ALL OTHER DOCUMENTS related to Confirmation should be received by our office no later than 4:30 pm on Monday of the week prior to the hearing.  
\*\*\*Please see Judge Shefferly's and Judge Rhodes' Case Management Orders for additional deadline information.\*\*\*

**341 Meeting Materials:** We will make every effort to review completing documents for 341 Meetings including pleadings, income verification and tax returns received by 4:30 pm on Friday prior to the meeting.

**Disbursements:** Every effort will be made to process all documents that are received in our office seven business days prior to disbursement. Disbursement will take place on the first Wednesday of the month. (Please refer to our website for updates to this schedule.)